

Quality Policy

PC Components Europe is an independent distributor of active and passive electronic components, as well as electromechanical components. For 20 years we have collaborated successfully with our customers in order to find solutions that perfectly meet their required needs. The foundation of this success is built our **professionalism, excellent communication and reliability**.

Our Strengths:

FAST DELIVERIES
 PRICE SEARCH EXPERTS
 RESEARCH OBSOLETE COMPONENTS
 GLOBAL NETWORK OF OVER 1,000 QUALIFIED SUPPLIERS
 MARKET RESEARCH
 ALTERNATIVE COMPONENTS SOLUTIONS
 ESD LABORATORY
 FOR QUALITY CONTROL
 MULTILINGUAL STAFF WITH MORE THAN 12 LANGUAGES

With special reference to:

EFFICIENCY

A team of specialists who follow the ISO9001 / EN9120 principles to ensure process efficiency.

COMMUNICATION

Collaborative relationships are the key to providing excellent service

INITIATIVE

We are professionals focused on proposing functional and customized solutions.

With our quality commitment we strive to:

- Continuously improve our services and our organization so as to meet the ever changing needs, requirements and expectations of our customers
- Comply with the regulatory and legislative requirements applicable to our business
- To improve competence and performance of our workforce by supporting their professional inclinations, encouraging autonomy and helping to reach full potential through internal and external training programs
- Improve consistently the effectiveness of our Quality Management System(s), set up according to the to UNI EN ISO9001:2015 standard and EN9120B: 2016, recognizing the positive impact on all processes and integrating it accordingly

The management undertakes to implement, communicate, and apply the Quality Policy, ensuring the necessary resources and conditions for its success. The management is responsible for reviewing periodically the actual performance and achievement of the indicated objectives, making it readily available to all interested parties.

December 1, 2021

Annie Maples
CEO